



CC-APAC AWARDS 2022

NO	PARTICIPANT	CATEGORY	COUNTRY	REWARD TYPE
1	UNITED OVERSEAS BANK LTD.	Contact Center Operations	Singapore	Silver
2	PRUDENTIAL LIFE ASSURANCE (PUBLIC) CO., LTD.	Contact Center Operations	Thailand	Gold
3	GRABTAXI (THAILAND) CO., LTD.	Contact Center Operations	Thailand	Gold
4	PT BANK BTPN	Contact Center Operations	Indonesia	Gold
5	TDCX (SG) PTE. LTD.	Contact Center Operations	Singapore	Gold
6	PT LINK NET TBK	Contact Center Operations	Indonesia	Gold
7	ICBC CLOUD BANKING CENTER	Contact Center Operations	China	Gold
8	BOC SERVICES CO., LTD.	Contact Center Operations	China	Platinum
9	TDCX (MY) SDN. BHD.	Contact Center Operations	Malaysia	Platinum
10	JD.ID	Business Contribution	Indonesia	Gold
11	PT KERETA API INDONESIA (PERSERO)	Business Contribution	Indonesia	Platinum
12	BROTHER COMMERCIAL (THAILAND) LTD.	Technology Innovation	Thailand	Silver
13	DHL EXPRESS (SINGAPORE) PRIVATE LIMITED	Technology Innovation	Singapore	Gold
14	TDCX (SG) PTE. LTD.	Technology Innovation	Singapore	Gold
15	BLIBLI	Technology Innovation	Indonesia	Gold
16	PT GLOBAL TIKET NETWORK (TIKET.COM)	Technology Innovation	Indonesia	Gold
17	TDCX (MY) SDN. BHD.	Technology Innovation	Malaysia	Gold
18	DHL EXPRESS (MALAYSIA) SDN BHD	Technology Innovation	Malaysia	Gold
19	TELEPERFORMANCE	Technology Innovation	China	Platinum
20	FWD LIFE INSURANCE (PCL)	Technology Innovation	Thailand	Platinum
21	TDCX (MY) SDN. BHD.	Employee Engagement	Malaysia	Silver
22	GRABTAXI (THAILAND) CO., LTD.	Employee Engagement	Thailand	Gold
23	PRUDENTIAL LIFE ASSURANCE (PUBLIC) CO., LTD.	Employee Engagement	Thailand	Gold
24	PT BANK CENTRAL ASIA Tbk	Employee Engagement	Indonesia	Gold
25	SINGAPORE EXCHANGE LIMITED	Customer Experience	Singapore	Silver
26	XIAOMI TECHNOLOGY CO., LTD.	Customer Experience	China	Silver
27	FWD LIFE INSURANCE Company (Bermuda) Limited	Customer Experience	Hong Kong	Gold
28	TDCX (MY) SDN. BHD.	Customer Experience	Malaysia	Gold
29	KASIKORNBANK PUBLIC COMPANY LIMITED.	Customer Experience	Thailand	Platinum
30	PRUDENTIAL LIFE ASSURANCE (PUBLIC) CO., LTD.	Customer Experience	Thailand	Platinum
31	PT BANK CENTRAL ASIA TBK	Customer Experience	Indonesia	Platinum
32	PT PLN (Persero)	Customer Experience	Indonesia	Platinum