

CONTACT CENTRE ASSOCIATION OF MALAYSIA (CCAM)

Formaly known as Customer Relationship Management and Contact Centre Association of Malaysia (CRM&CCAM) (Reg. No. PPM-001-10-0407 1999) (SST Reg. No. B16-1810-32000044)

Unit H-9-3, Block H, Plaza Kelana Jaya, Jalan SS7/13A, Kelana Jaya, 47301 Petaling Jaya, Selangor 🍳

6(03) 7874 5580 🔇

ccam_secretariat@ccam.org.my

MEMBERSHIP APPLICATION FORM - ASSOCIATE

New Application Renewal	(Please Tick √ Wherever Applicable)
CDCTION 1	COMPANY CENERAL DIFORMATION
SECTION 1	COMPANY GENERAL INFORMATION
Company Name	
Company Registration No.	
Company Address	
Office Tel No.	
Website	
SECTION 2	DEPARTMENT INFORMATION
Department Name	
Head of Department	
Designation	
Email	
Mobile No.	
Direct Line No.	
SECTION 3	CONTACT PERSON FOR LIASON ON CCAM MATTERS
Name	
Designation	
Email	
Secondary Email	
Mobile No	
Direct Line No.	

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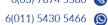
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MEMBER CORPORATE LOGO



www.ccam.org.my

SECTION 4	TYPE OF BUSINESS (PLEASE TICK $\sqrt{WHERE\ APPLICABLE}$)	
Telecommunication	Bank	
Insurance	Government Agencies	
Logistic	Utilities	
Hotel	Food & Beverage	
Healthcare	Broadcasting	
Oil and Gas	Information, Communication & Technology (ICT)	
Education	Travel	
Outsourcing/BPO	Consultancy	
Solution Provider	Retail	
Others (Please Specify)		

SECTION 6	PAYMENT MODE
Bank Transfer Others (please specify below)	Please ensure you have provided us the contact details of the person-in-charge of invoicing and payment provided in SECTION 1 above.

Kindly provide us with your corporate logo in A.i. format which will be used on our website under Members Parade.

SECTION 5

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6(011) 5430 5466







Please attach your Organization Chart*

- The organization chart must clearly illustrate the Organization latest Hierarchy with the names of the key people.
- If there are multiple Call Centers in the organization, then this must be clearly identified and illustrated in the organization chart.
- Please attached some picture of your call floor.

Personal Data Protection Act

As part of our compliance with the Malaysia Personal Data Protection Act 2010 (PDPA), Contact Centre Association of Malaysia (CCAM) requests the applicant/member to read and understand our PDPA Notice regarding how we may process your personal information and/or any other information provided to CCAM by virtue of your engagement with CCAM.

To obtain more information, our privacy policy can be viewed and downloaded from the membership section of our website at www.ccam.org.my

By signing the below, you have indicated to acknowledge your acceptance and understanding of this notice.

I/We hereby declared that all information stated above is correct and agree to:-

- Provide the permission to the Association to publish (online / printed) our Organization Details.
- Accept any incoming correspondence related to the Association.

Thank you.	
Name: Designation:	Official Stamp
Date:	

e-signature and e-stamp are accepted as official declaration.