

MEMBERSHIP APPLICATION FORM - CORPORATE

New Application ☐ (Please Tick ✓ Wherever Applicable)

Renewal ☐

SECTION 1	MEMBERSHIP TYPE			
TYPE OF MEMBERSHIP	TOTAL EMPLOYEE	FEE STRUCTURE (RM) EXCLUDING SST	VOTING RIGHT	TICK WHERE APPLICABLE
Corporate Members	50 and below	2,000.00	1	
	51 to 99	3,000.00	1	
	100 and above	5,000.00	1	

SECTION 2	COMPANY GENERAL INFORMATION			
Contact Centre Type	In-House		MSC Status (Yes/No)	
	Outsourced BPO			
Company Name				
Company Registration No.				
Company Address				
Office Tel No.				
Website				

SECTION 3	DEPARTMENT INFORMATION
Department Name	
Head of Department	
Designation	
Email	
Mobile No.	
Direct Line No.	

SECTION 4		CONTACT PERSON FOR LIASON ON CCAM MATTERS	
Details	Contact 1: Primary	Contact 1: Secondary	Contact 3: Invoicing
Name			
Designation			
Email			
Mobile No			
Direct Line No.			

SECTION 5		TYPE OF BUSINESS (PLEASE TICK ✓ WHERE APPLICABLE)	
Telecommunication		Bank	
Insurance		Government Agencies	
Logistic		Utilities	
Hotel		Food & Beverage	
Healthcare		Broadcasting	
Oil and Gas		Information, Communication & Technology (ICT)	
Education		Travel	
Outsourcing/BPO		Consultancy	
Solution Provider		Retail	
Others (Please Specify)			

SECTION 6	MEMBER CORPORATE LOGO
Kindly provide us with your corporate logo in A.i. format which will be used on our website under Members Parade.	

SECTION 7	PAYMENT MODE
Bank Transfer	<input type="checkbox"/>
Others (please specify below)	<input type="checkbox"/>
<div>Please ensure you have provided us the contact details of the person-in-charge of invoicing and payment provided in SECTION 1 above.</div>	
<input type="text"/>	

Please attach your Organization Chart*

- The organization chart must clearly illustrate the Organization latest Hierarchy with the names of the key people.
- If there are multiple Call Centers in the organization, then this must be clearly identified and illustrated in the organization chart.
- Please attached some picture of your call floor.

Personal Data Protection Act

As part of our compliance with the Malaysia Personal Data Protection Act 2010 (PDPA), Contact Centre Association of Malaysia (CCAM) requests the applicant/member to read and understand our PDPA Notice regarding how we may process your personal information and/or any other information provided to CCAM by virtue of your engagement with CCAM.

To obtain more information, our privacy policy can be viewed and downloaded from the membership section of our website at www.ccam.org.my

By signing the below, you have indicated to acknowledge your acceptance and understanding of this notice.

I/We hereby declared that all information stated above is correct and agree to:-

- Provide the permission to the Association to publish (online / printed) our Organization Details.
- Accept any incoming correspondence related to the Association.

Thank you.

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Name :

.....
Official Stamp

Designation :

Date :

* e-signature and e-stamp are accepted as official declaration.