



2023 CC-APAC Winners



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Business Contribution	Company Name	Country	Rank
	PT Kereta Api Indonesia (Persero)	Indonesia	Platinum
	Daythree Business Services Sdn Bhd	Malaysia	Gold
	Krungthai Panich Insurance PCL	Thailand	Silver
	PT Link Net, Tbk	Indonesia	Silver
	Transcosmos (Thailand) Co.Ltd	Thailand	Silver
	Concentrix + Webhelp (Cisco)	Malaysia	Silver

Technology Innovation	Company Name	Country	Rank
	Daythree Business Services Sdn Bhd	Malaysia	Platinum
	FWD Life Insurance (PCL)	Thailand	Gold
	FWD Life Insurance Company (Bermuda) Limited	Hong Kong	Gold
	Kementerian Keuangan - KLIP Ditjen Pajak	Indonesia	Silver
	Power Buy Company Limited	Thailand	Silver
	PT Bank Rakyat Indonesia (Persero), Tbk	Indonesia	Silver
	Concentrix + Webhelp (Philip Morris)	Malaysia	Silver

Employee Engagement	Company Name	Country	Rank
	PT Bank Central Asia, Tbk	Indonesia	Platinum
	Central Provident Fund Board	Singapore	Gold
	CLP	Hong Kong	Gold
	DHL Express (Malaysia) Sdn. Bhd.	Malaysia	Gold
	TM One Business Services	Malaysia	Gold
	Bank Indonesia	Indonesia	Silver
	United Overseas Bank (Thai) PCL	Thailand	Silver
	10X PLUS CO. LTD	Thailand	Bronze
	FWD Life Insurance Company (Bermuda) Limited	Hong Kong	Bronze

Customer Experience	Company Name	Country	Rank
	DHL Express (Malaysia) Sdn. Bhd.	Malaysia	Platinum
	Provincial Electricity Authority	Thailand	Platinum
	PT Bank OCBC NISP, Tbk	Indonesia	Platinum
	Prudential Life Insurance (Thailand) PCL	Thailand	Gold
	Lion Parcel	Indonesia	Gold
	CLP	Hong Kong	Silver
	Philips (China) Investment Co., Ltd	China	Silver
	Concentrix + Webhelp (Abbott)	Malaysia	Silver

Contact Centre Operations	Company Name	Country	Rank
	Beijing HL95 Info-Industry Co.,Ltd.	China	Platinum
	Concentrix + Webhelp (FoodPanda)	Malaysia	Platinum
	DHL Express (Malaysia) Sdn. Bhd.	Malaysia	Platinum
	CLP	Hong Kong	Gold
	NCS Pte Ltd.	Singapore	Gold
	PT Global Tiket Network	Indonesia	Gold
	PT PLN (Persero)	Indonesia	Gold
	Brother Commercial (Thailand) Ltd	Thailand	Silver
	FWD Life Insurance (PCL)	Thailand	Silver