



# BEST PRACTICES FOR CUSTOMER EXPERIENCE OPERATIONS TRAINING

Complete the form below and revert to [ccam\\_secretariat@ccam.org.my](mailto:ccam_secretariat@ccam.org.my)

## Available Date Training

13-17 Apr 2026

13-24 Jul 2026

7-11 Sept 2026

7-18 Dec 2026

### Training Fee

Member : RM 12,700

Non Member : RM 13,500

### No. of Pax

## Participant Detail 1

Company :

Full Name :

E-Mail :  Phone :

HRDC Claim : Yes  No

## Participant Detail 2

Full Name :

E-Mail :  Phone :

HRDC Claim : Yes  No

## Participant Detail 3

Full Name :

E-Mail :  Phone :

HRDC Claim : Yes  No

## Participant Detail 4

Full Name :

E-Mail :  Phone :

HRDC Claim : Yes  No

## Invoicing Details

Full Name :

Address :

E-Mail :

Phone :