

MEMBERSHIP APPLICATION FORM - ASSOCIATE

New Application (Please Tick ✓ Wherever Applicable)

Renewal

SECTION 1	COMPANY GENERAL INFORMATION
Company Name	
Company Registration No.	
Company Address	
Office Tel No.	
Website	

SECTION 2	DEPARTMENT INFORMATION
Department Name	
Head of Department	
Designation	
Email	
Mobile No.	
Direct Line No.	

SECTION 3	CONTACT PERSON FOR LIASON ON CCAM MATTERS		
Name			
Designation			
Email			
Secondary Email			
Mobile No			
Direct Line No.			

SECTION 4		TYPE OF BUSINESS (PLEASE TICK ✓ WHERE APPLICABLE)	
Telecommunication		Bank	
Insurance		Government Agencies	
Logistic		Utilities	
Hotel		Food & Beverage	
Healthcare		Broadcasting	
Oil and Gas		Information, Communication & Technology (ICT)	
Education		Travel	
Outsourcing/BPO		Consultancy	
Solution Provider		Retail	
Others (Please Specify)			

SECTION 5	MEMBER CORPORATE LOGO
Kindly provide us with your corporate logo in A.i. format which will be used on our website under Members Parade.	

SECTION 6	PAYMENT MODE
Bank Transfer	<input type="checkbox"/>
Others (please specify below)	<input type="checkbox"/>
<div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Please ensure you have provided us the contact details of the person-in-charge of invoicing and payment provided in SECTION 1 above.</p> </div>	
<div style="border: 1px solid black; height: 20px; width: 100%; margin-top: 10px;"></div>	

Please attach your Organization Chart*

- The organization chart must clearly illustrate the Organization latest Hierarchy with the names of the key people.
- If there are multiple Call Centers in the organization, then this must be clearly identified and illustrated in the organization chart.
- Please attached some picture of your call floor.

Personal Data Protection Act

As part of our compliance with the Malaysia Personal Data Protection Act 2010 (PDPA), Contact Centre Association of Malaysia (CCAM) requests the applicant/member to read and understand our PDPA Notice regarding how we may process your personal information and/or any other information provided to CCAM by virtue of your engagement with CCAM.

To obtain more information, our privacy policy can be viewed and downloaded from the membership section of our website at www.ccam.org.my

By signing the below, you have indicated to acknowledge your acceptance and understanding of this notice.

Member Declaration and Acknowledgement

I/We hereby declare that all information stated above is correct and agree to: -

- Provide permission to the Association to publish (online / printed) our Organization Details.
- Accept any incoming correspondence related to the Association.
- Acknowledge that the Contact Centre Association of Malaysia (CCAM) logo and branding remain the sole property of CCAM. I/We shall not reproduce, publish, display, or use the CCAM logo or branding in any form of marketing, promotional, digital, social media, website, publicity, or communication materials without the prior written consent of CCAM.

Thank you.

.....

Name :

.....

Official Stamp

Designation :

Date :

* e-signature and e-stamp are accepted as official declaration.