

BEST PRACTICES FOR CUSTOMER EXPERIENCE OPERATIONS TRAINING



Complete the form below and revert to ccam_secretariat@ccam.org.my

Available Date Training

13-24 Jul 2026

7-11 Sept 2026

7-18 Dec 2026

Training Fee

Member : RM 12,700

Non Member : RM 13,500

No. of Pax

*Please note that all member and non-member prices are exclusive of 8% Sales and Service Tax (SST). SST is applicable only to Malaysian participants. Non-Malaysian participants are not subject to SST.

Participant Detail 1

Company :
Full Name :
E-Mail : Phone :
HRDC Claim : Yes No

Participant Detail 2

Full Name :
E-Mail : Phone :
HRDC Claim : Yes No

Participant Detail 3

Full Name :
E-Mail : Phone :
HRDC Claim : Yes No

Participant Detail 4

Full Name :
E-Mail : Phone :
HRDC Claim : Yes No

Invoicing Details

Full Name :
Address :
E-Mail :
Phone :