

<u>Time</u>	<u>Agenda</u>
3:00 pm	Registration and Light Refreshments
3.30 pm	Start of the CCAM's 27th Annual General Meeting
	Item 1: To receive the President's Address <i>Mr. Vigneswaran Sivalingam, President of CCAM</i>
	Item 2: Activities of the Association & To confirm the Minutes of the 26th AGM held on Friday, 11 July 2025 <i>Mr. Robin Chen, Honorary Secretary of CCAM</i>
	Item 3: To approve the Audited Financial Statements for the financial year ended 31st December 2025 <i>Mr. Raj Chaudhuri, Honorary Treasurer of CCAM</i> 3.1. Appointment of Messrs. T L Lim & Associates as the External Auditors of the Association 2026/2027
	Item 4: Special Resolutions (CCAM Constitution) <i>Mr. Vigneswaran Sivalingam, President of CCAM</i> 4.1. To review and Approve: Amendments to Clause 10 4.2. To review and Approve: Amendments to Clause 20
	Item 5: Approval for investment Development of Research & Report for the “Malaysia Contact Centre Industry State of Business 2026-2030”
	Appointment of Internal Auditors; Two (2) persons;
5.30 pm	Close of CCAM's 27th Annual General Meeting

<u>Time</u>	<u>Agenda</u>
3:00 pm	Registration and Light Refreshments
3.30 pm	Start of the CCAM's 27th Annual General Meeting
	Item 1: To receive the President's Address <i>Mr. Vigneswaran Sivalingam, President of CCAM</i>
	Item 2: Activities of the Association & To confirm the Minutes of the 26th AGM held on Friday, 11 July 2025 <i>Mr. Robin Chen, Honorary Secretary of CCAM</i>
	Item 3: To approve the Audited Financial Statements for the financial year ended 31st December 2025 <i>Mr. Raj Chaudhuri, Honorary Treasurer of CCAM</i>
	3.1. Appointment of Messrs. T L Lim & Associates as the External Auditors of the Association 2026/2027
	Item 4: Special Resolutions (CCAM Constitution) <i>Mr. Vigneswaran Sivalingam, President of CCAM</i>
	4.1. To review and Approve: Amendments to Clause 10
	4.2. To review and Approve: Amendments to Clause 20
	Item 5: Approval for investment Development of Research & Report for the "Malaysia Contact Centre Industry State of Business 2026-2030"
	Appointment of Internal Auditors; Two (2) persons;
5.30 pm	Close of CCAM's 27th Annual General Meeting