

CCAM TRAINING FORM



COPC® BEST PRACTICES FOR CUSTOMER EXPERIENCE OPERATIONS (BPCXO) RELEASE 8.0 UPSKILL TRAINING

Complete the form below and revert to ccam_secretariat@ccam.org.my

Available Date Training

☐ 12 August 2026

☐ 22 October 2026

Training Fee

☐ Member : RM 3,470

☐ Non Member : RM 3,650

No. of Pax

*Please note that all member and non-member prices are exclusive of 8% Sales and Service Tax (SST).
SST is applicable only to Malaysian participants. Non-Malaysian participants are not subject to SST.

Participant Detail 1

Company :
Full Name :
E-Mail : Phone :
HRDC Claim : Yes ☐ No ☐

Participant Detail 2

Full Name :
E-Mail : Phone :
HRDC Claim : Yes ☐ No ☐

Participant Detail 3

Full Name :
E-Mail : Phone :
HRDC Claim : Yes ☐ No ☐

Participant Detail 4

Full Name :
E-Mail : Phone :
HRDC Claim : Yes ☐ No ☐

Invoicing Details

Full Name :
Address :
E-Mail :
Phone :