



BEST PRACTICES FOR CUSTOMER EXPERIENCE OPERATIONS TRAINING

Complete the form below and revert to ccam_secretariat@ccam.org.my

Available Date Training

☐ 7-18 Dec 2026

☐ 8-19 Mar 2027

Training Fee

☐ Member : RM 12,700

☐ Non Member : RM 13,500

No. of Pax

*Please note that all member and non-member prices are exclusive of 8% Sales and Service Tax (SST).
SST is applicable only to Malaysian participants. Non-Malaysian participants are not subject to SST.

Participant Detail 1

Company :

Full Name :

E-Mail : Phone :

HRDC Claim : Yes ☐ No ☐

Participant Detail 2

Full Name :

E-Mail : Phone :

HRDC Claim : Yes ☐ No ☐

Participant Detail 3

Full Name :

E-Mail : Phone :

HRDC Claim : Yes ☐ No ☐

Participant Detail 4

Full Name :

E-Mail : Phone :

HRDC Claim : Yes ☐ No ☐

Invoicing Details

Full Name :

Address :

E-Mail :

Phone :