

CCAM TRAINING FORM



A COMPLAINT IS A GIFT

Complete the form below and revert to ccam_secretariat@ccam.org.my

Available Date Training

☐ 26 August 2026

☐ 30 September 2026

☐ 18 November 2026

Training Fee

☐ Member : RM 980.00

☐ Non Member : RM 1,100.00

No. of Pax

*Please note that all member and non-member prices are exclusive of 8% Sales and Service Tax (SST). SST is applicable only to Malaysian participants. Non-Malaysian participants are not subject to SST.

Participant Detail 1

Company :

Full Name :

E-Mail : Phone :

HRDC Claim : Yes ☐ No ☐

Participant Detail 2

Full Name :

E-Mail : Phone :

HRDC Claim : Yes ☐ No ☐

Participant Detail 3

Full Name :

E-Mail : Phone :

HRDC Claim : Yes ☐ No ☐

Participant Detail 4

Full Name :

E-Mail : Phone :

HRDC Claim : Yes ☐ No ☐

Participant Detail 5

Full Name :

E-Mail : Phone :

HRDC Claim : Yes ☐ No ☐

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Invoicing Details

Full Name	:	
Address	:	
E-Mail	:	
Phone	:	

Ccam Cancellation, Postponement And Substitution Policy

Cancellations must be made in writing at least 10 working days before the training. Late cancellations, no-shows, or fees not claimable under HRD Corp due to incorrect information or insufficient attendance will remain fully payable.

Participant substitutions are allowed at no additional charge, subject to prior notification and the necessary HRD Corp updates.

HRD Corp grant applications must be completed at least 10 working days before the training.

CCAM reserves the right to reschedule or cancel the training due to unforeseen circumstances.

Approved by Authorised Signature : _____ Name : _____ Date : _____	Company Stamp:
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Contact Centre Association of Malaysia (CCAM)
Company Registration No: PPM-001-10-04071999
SST No. B16-1810-32000044

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