APAC

CC-APAC AWARDS 2025

NO	CATEGORY	COMPANY	ASSOCIATION	TROPHY
1	BUSINESS CONTRIBUTION	BANGKOK LIFE ASSURANCE PCL	TCCTA	GOLD
2	BUSINESS CONTRIBUTION	BLIBLI	ICCA	GOLD
3	BUSINESS CONTRIBUTION	DHL EXPRESS (MALAYSIA) SDN BHD	CCAM	GOLD
4	BUSINESS CONTRIBUTION	HKT LIMITED	HKCCA	PLATINUM
5	BUSINESS CONTRIBUTION	MAKE THE RIGHT CALL	HKCCA	GOLD
6	BUSINESS CONTRIBUTION	PT BANK RAKYAT INDONESIA (PERSERO) TBK	ICCA	PLATINUM
7	BUSINESS CONTRIBUTION	TELECONTINENT SDN BHD	CCAM	PLATINUM
8	BUSINESS CONTRIBUTION	TRUE CORPORATION PUBLIC COMPANY LIMITED	TCCTA	PLATINUM
9	CONTACT CENTER OPERATIONS	BANK INDONESIA	ICCA	GOLD
10	CONTACT CENTER OPERATIONS	BEIJING HL95 INFORMATION INDUSTRY CO., LTD.	CNCCA	GOLD
11	CONTACT CENTER OPERATIONS	CITIBANK HONG KONG	HKCCA	PLATINUM
12	CONTACT CENTER OPERATIONS	COMMERCE ACCESS SDN BHD	CCAM	PLATINUM
13	CONTACT CENTER OPERATIONS	HANG SENG BANK LIMITED	HKCCA	PLATINUM
14	CONTACT CENTER OPERATIONS	PT BANK NEGARA INDONESIA (PERSERO) TBK	ICCA	PLATINUM
15	CONTACT CENTER OPERATIONS	RHB BANK BERHAD	CCAM	GOLD
16	CONTACT CENTER OPERATIONS	TRUE CORPORATION PUBLIC COMPANY LIMITED	TCCTA	PLATINUM
17	CONTACT CENTER OPERATIONS	VIETJET THAILAND	TCCTA	GOLD
18	CONTACT CENTER OPERATIONS	YIDATEC CO., LTD.	CNCCA	PLATINUM
19	CUSTOMER EXPERIENCE	BANGKOK LIFE ASSURANCE PCL	TCCTA	SILVER
20	CUSTOMER EXPERIENCE	CATHAY PACIFIC AIRWAYS LIMITED (CUSTOMER CONTACT)	HKCCA	PLATINUM
21	CUSTOMER EXPERIENCE	CIGNA WORLDWIDE GENERAL INSURANCE COMPANY LIMITED	HKCCA	PLATINUM
22	CUSTOMER EXPERIENCE	GAC TOYOTA CUSTOMER ASSISTANT CENTER	CNCCA	GOLD
23	CUSTOMER EXPERIENCE	MALAYSIA AVIATION GROUP	CCAM	PLATINUM
24	CUSTOMER EXPERIENCE	PT GOTO GOJEK TOKOPEDIA TBK	ICCA	GOLD
25	CUSTOMER EXPERIENCE	PT KERETA API INDONESIA (PERSERO)	ICCA	SILVER
26	CUSTOMER EXPERIENCE	TNG DIGITAL SDN BHD	CCAM	PLATINUM
27	CUSTOMER EXPERIENCE	TONGCHENG TRAVEL HOLDINGS LIMITED	CNCCA	GOLD
28	CUSTOMER EXPERIENCE	TRUE CORPORATION PUBLIC COMPANY LIMITED	TCCTA	PLATINUM
29	EMPLOYEE ENGAGEMENT	BITKUB ONLINE CO., LTD.	TCCTA	PLATINUM
30	EMPLOYEE ENGAGEMENT	CITIBANK HONG KONG	HKCCA	BRONZE
31	EMPLOYEE ENGAGEMENT	CLP POWER HONG KONG LTD.	HKCCA	SILVER
32	EMPLOYEE ENGAGEMENT	DHL EXPRESS (MALAYSIA) SDN BHD	CCAM	BRONZE
33	EMPLOYEE ENGAGEMENT	PT BANK MANDIRI (PERSERO) TBK	ICCA	GOLD
34	EMPLOYEE ENGAGEMENT	PT PLN (PERSERO)	ICCA	PLATINUM
35	EMPLOYEE ENGAGEMENT	RHB BANK BERHAD	CCAM	SILVER
36	EMPLOYEE ENGAGEMENT	ROOJAI INSURANCE PUBLIC COMPANY LIMITED	TCCTA	PLATINUM
37	TECHNOLOGY INNOVATION	DAYTHREE DIGITAL BERHAD	CCAM	PLATINUM
38	TECHNOLOGY INNOVATION	DHL EXPRESS (MALAYSIA) SDN BHD	CCAM	GOLD
39	TECHNOLOGY INNOVATION	FWD LIFE INSURANCE PUBLIC COMPANY LIMITED	TCCTA	PLATINUM
40	TECHNOLOGY INNOVATION	HANG SENG BANK LIMITED	HKCCA	PLATINUM
41	TECHNOLOGY INNOVATION	HKT LIMITED	HKCCA	PLATINUM
42	TECHNOLOGY INNOVATION	KRUNGTHAI-AXA LIFE INSURANCE PCL.	TCCTA	PLATINUM
43	TECHNOLOGY INNOVATION	PLN ICON PLUS	ICCA	GOLD
44	TECHNOLOGY INNOVATION	PT BANK CENTRAL ASIA TBK	ICCA	PLATINUM
45	TECHNOLOGY INNOVATION	SHENZHEN PING AN INTEGRATED FINANCIAL SERVICES CO., LTD. CENTRAL BRANCH	CNCCA	GOLD
46	TECHNOLOGY INNOVATION	TAIWAN MOBILE	TCCDA	PLATINUM